



**It's simple.**

Save on Labor.  
Save on Shipping.  
Get Instant ROI.



# Techdinamics

Our Story



In today's market where clients demand high visibility, accountability and require you to meet all of their business needs, Techdynamics has become like a lawyer and accountant to us. We consider them every step of the way.

Terri Freeman  
AMERI-CONNECT FREIGHT SERVICES



Techdynamics, with their courier solution, were instrumental in improving our fulfillment operations and simplifying courier processing as we have doubled the number of small packages delivered to our customers in last twelve months.

Jason Salmon  
DREXEL INDUSTRIES



Techdynamics has been a great partner to Point B in helping us solve many different integration challenges with our customers. They have delivered really good work on time and within budget which has represented us really well.

Robb Zavitz  
POINT B SOLUTIONS



# Our Story



1991

**built technology solutions for Fortune 500 Companies**

solved their problems after they had invested millions trying to do so with other companies

2012

**give 3PLs, brands and retailers the opportunity to compete with Amazon**

using our sophisticated IT and technology paired with our logistics and fulfillment industry knowledge

**Synergy of Technology Meets Logistics & Fulfillment**

# Our Story



**Automating the start of the fulfillment process was just the beginning**

## system integrations

**started connecting 3PLs to their customers**

**system integrations**

Any-to-Any Integrations

Full automation

Eliminate manual touchpoints

## integrated shipping

**identified other challenges 3PLs endure**

**integrated shipping**

One Solution for all 3PL customers

Customized Shipping Profiles

Reduce Shipping Costs & Errors

## expanded solutions

**became a one-stop solution for 3PLs**

**expanded solutions**

Visibility to orders and shipments

Tracking & Analytics Portal

Carrier invoice auditing

OMS solution for 3PL to manage customer integrations

# World Presence



DEVELOPMENT CENTER  
TECHNICAL SUPPORT  
SUPPORT AND CSM



DEVELOPMENT CENTER  
TECHNICAL SUPPORT  
SUPPORT AND CSM



TECHNICAL SUPPORT



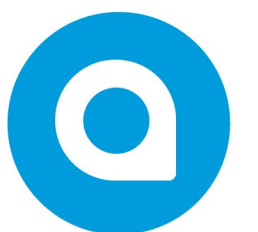
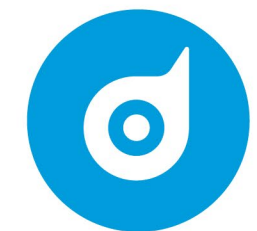
# Some Clients



# Techdynamics **techSTACK**

**Order Management  
& Integrations**

**Ship, Track,  
Audit**



**IntegratedFlow**  
Any-to-Any  
Integrations

**techAUDIT**  
A courier  
auditing tool

**techOMS**  
Powerful OMS  
designed for  
warehouses to  
streamline operations

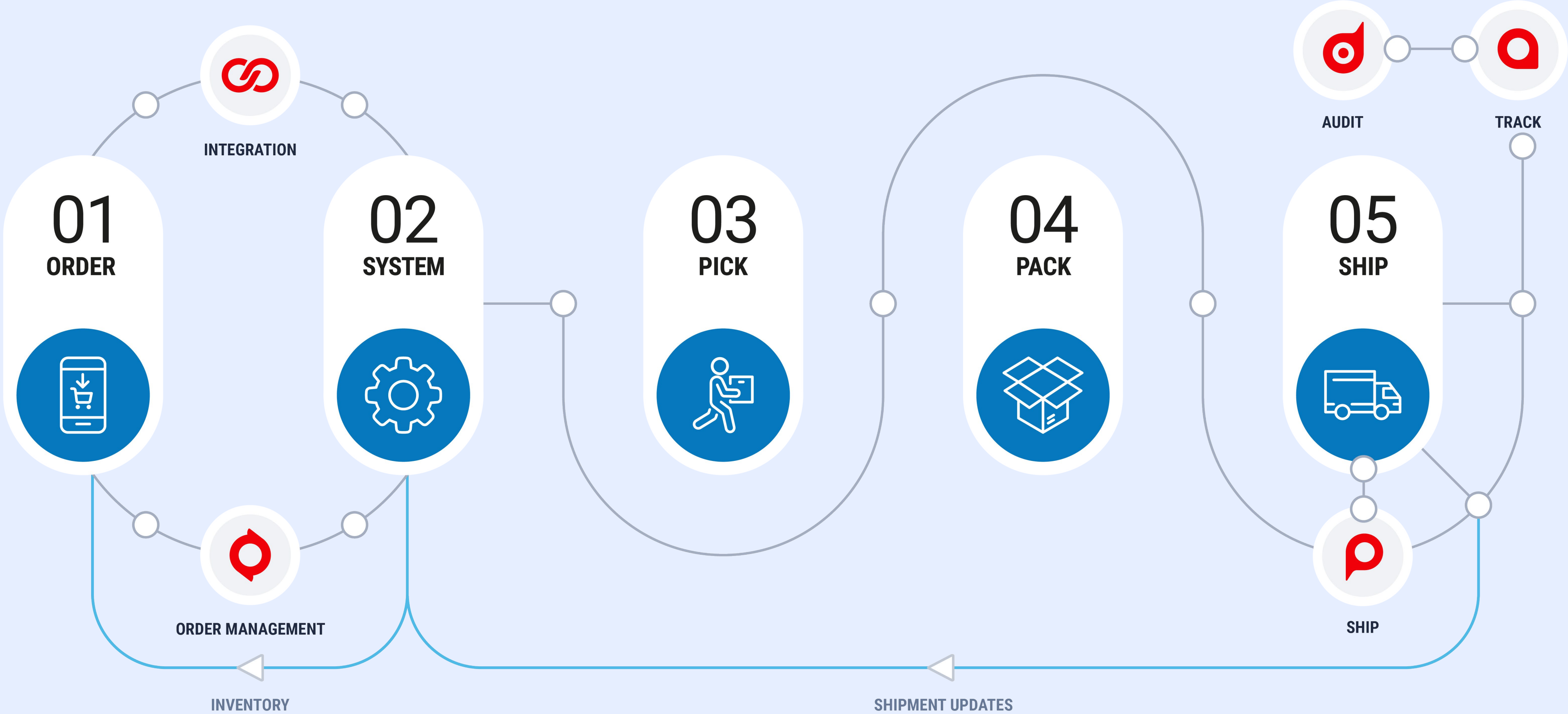
**techSHIP**  
A multi-courier  
shipping solution  
with 150+ courier  
integrations

**techTRACK**  
A tracking &  
analytics portal



# The Perfect Order Process

We help shippers achieve the Perfect Order Process by getting orders out the door faster, with fewer errors, and lower operating costs.



Gray Line: Sales orders / Light Blue Line: Shipment updates, inventory sync

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**techTRACK**  
Tracking & Analytics

# techTRACK Benefits



## Elevated Customer Experience

### Customer Tracking Portal

Give your clients total visibility into their shipment status – from induction to delivery and everything in-between, including POD.



## Measure Carrier & Fulfillment Performance

### Fulfillment Center Performance

Get real-time performance data across all warehouses.

### Carrier Performance

Track courier performance to see which carriers outperform the others and negotiate better rates with the best carriers.



## Maintain your Corporate Identity

### White Label techTRACK

techTRACK can be white-labelled with your logo to maintain your corporate identity and further establish trust & familiarity with your clients.



techtrack

# Feature Highlights

techtrack



## Customer Visibility Portal

Give your customers what they want – total visibility to their shipment history in one sleek dashboard.



## All Carriers, Small-Parcel and LTL

techTRACK integrates with small-parcel and LTL carriers via an API connection to get real-time shipment data. If the carrier supplies shipment events, then we will pull them.



## Integrated Solution

Flexible integration options, including API, webhooks, and file integration so you can automatically capture data from your warehouse and/or customer's systems, including techSHIP.



## Reports at your fingertips

Easily export reports by filtering the data you need. Reports can be created and exported using criteria including: Warehouse, Client, Courier, Country, Year, Month.



## Fulfillment Center Analytics

Get real-time analytics across all warehouses to track shipments in real-time and ensure on-time delivery.



## Courier Performance

Get real-time performance data for your small-parcel couriers, LTL carriers, and air shipments, including late/on-time deliveries to track performance.

Features For You

techtrack

# Customer Tracking Portal

## Customer Visibility Portal

Give your customers what they want - total visibility to their shipment history in one sleek dashboard. Includes small-parcel, LTL and Air Shipments.



techtrack Home Track Tracking ID Stanley Lyons

Tracking number: GCLP01000000P00013 **COMPLETED** VIEW SHIPMENT DETAILS Refresh Print

Master Tracking: GCLP01000000P00013

- Sep 04, 2018 05:20 PM ✓ Air Delivered Destination Airport View Location View Event Details GREENSHIELD
- Sep 04, 2018 05:20 PM ✓ Air Delivered Destination Airport View Location View Event Details GREENSHIELD
- Sep 04, 2018 05:20 PM ⚠ Air Delivered Destination Airport View Location View Event Details GREENSHIELD

Track

Origin: Lima PE  
Currently: Recife BR  
Destination: Hamburg DE

Current Location: Recife - Brazil  
Origin: Lima - Peru  
Destination: Hamburg - Germany

Recipient's Address: Los-Angeles-Platz 30 - Hamburg Sülldorf Hamburg - Zip Code 22589 - Germany  
Recipient's Name: John Doe Phone: 040 44 18800  
Expected Date: Apr 07, 2022

- Sep 04, 2018 05:20 PM ✗ Second Ground Delivery View Location View Event Details GREENSHIELD

# Features For You

# Shipment events

## Shipment Events

Track and view shipment events across all customers, including POD images, attempted delivery, delayed, customs cleared and much more.

The screenshot displays the TechTrack 'Events' management interface. At the top is a dark navigation bar with the TechTrack logo and menu items: Home, Track (active), Audit, Reports, and Admin. A search bar for 'Tracking ID' and a user profile for 'demo@techdina' are also present. Below the navigation bar, the 'Events' section features a 'Create event' button and a search filter area with input fields for 'Tracking Number', 'Event name', and dropdown menus for '[Filter Event source]', '[Filter Event type]', and '[Filter Event status]'. Action buttons for 'Search', 'Reset', and 'Export' are provided, along with links for 'Mass create by MAWB' and 'Mass create by master tracking'. A pagination control shows page 1 of 3. Three data tables are displayed, each with columns for Tracking Number, Event source, Event date/time UTC, Event date/time, Event type, and Event status. The first table shows a 'Created' event on 03/02/2020. The second table shows a 'Delivered' event on 03/03/2020. The third table shows a 'Monitoring' event on 03/03/2020.

### Event Statuses:

- Cancelled
- Created
- Customs Cleared
- Delayed
- Delivered
- Picked Up
- Ready for Shipping
- Returned to Sender
- Returning to Sender
- Shipped

## Features For You

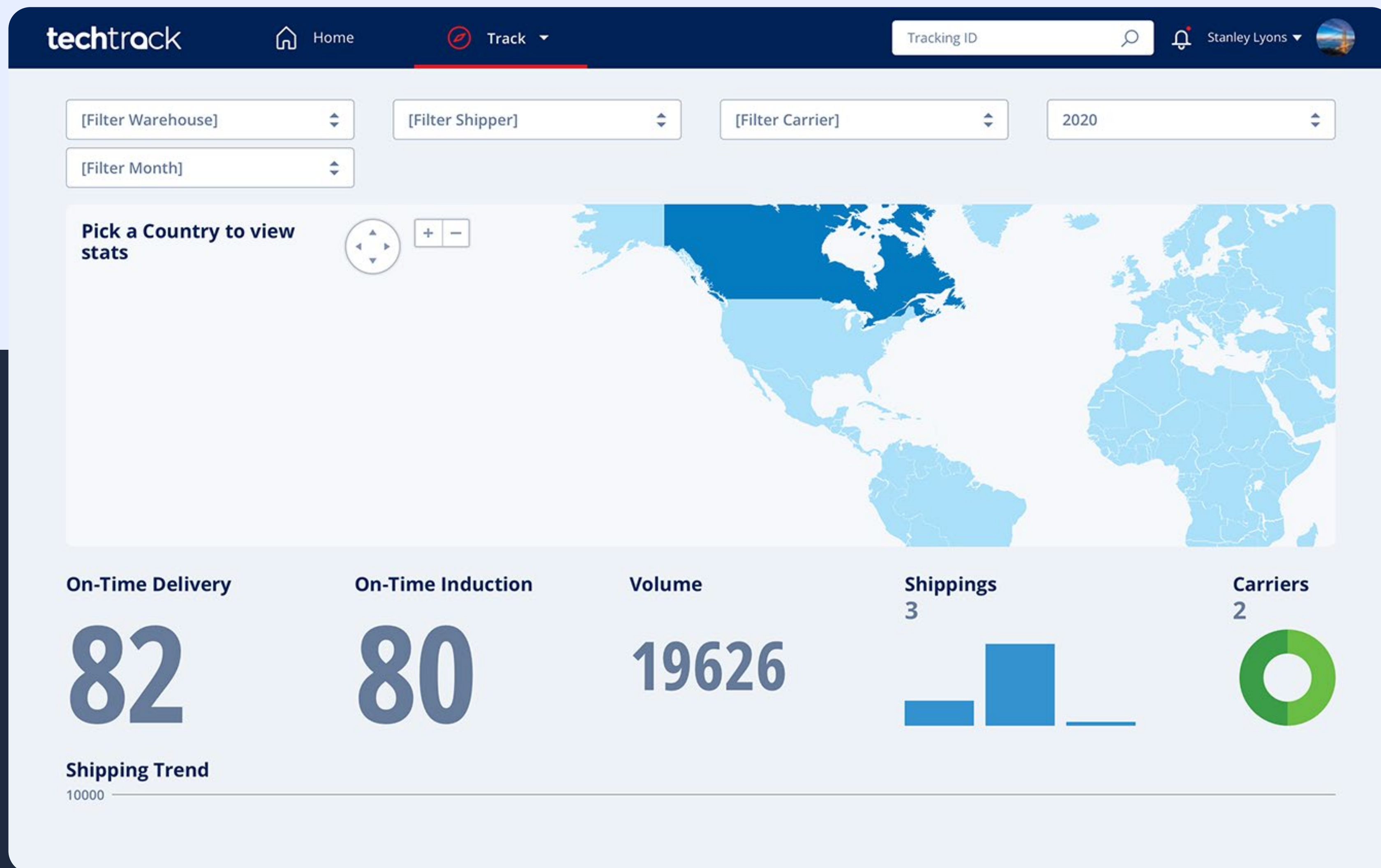
# Analytics & Courier Performance

### Fulfillment Center's Analytics

Get real-time performance data across all warehouse locations with total integration to your systems (includes API, webhooks, files, etc.).

### Courier Performance

Identify late/on time deliveries, late/on time induction, and shipping trends by date so you can see which carriers are outperforming the others and negotiate better rates with the best carriers.



# Features For You

# Reports at your fingertips

Easily export reports by filtering the data you need.

## Report Filters include:

- ✓ Warehouse
- ✓ Client
- ✓ Carrier
- ✓ Country
- ✓ Year
- ✓ Month

## Courier Performance Reporting:

- ✓ Late/On-Time Deliveries
- ✓ Late/On-Time Induction
- ✓ Shipping Trends, by date

## Shipment Event Reporting:

- ✓ Cancelled
- ✓ Created
- ✓ Customs Cleared
- ✓ Delayed
- ✓ Delivered
- ✓ Picked Up
- ✓ Ready for Shipping
- ✓ Returned to Sender
- ✓ Returning to Sender
- ✓ Shipped

The screenshot displays the TechTrack Reports interface. At the top, there is a navigation bar with the TechTrack logo and menu items: Home, Track (highlighted), Audit, and Reports. Below the navigation bar is a filter panel with several dropdown menus: [Filter Warehouse], [Filter Client], [Filter Carrier], [Filter Country], [Filter Year], [Filter Month], [Filter Late Induction], [Filter Late Delivery], [Filter Failed Delivery], [Filter Date Induction], and [Filter Tags]. There are 'Apply' and 'Clear' buttons below the filters. Below the filter panel is a data table with the following columns: Tracking N..., Ship Status, Client, Carrier, Service Le..., Consignee, and Destination. The table contains 12 rows of data, all showing 'UPS' as the carrier and '2nd Day Air' as the service level. The ship status varies between 'Completed' and 'Enroute'.

Tracking N...	Ship Status	Client	Carrier	Service Le...	Consignee	Destination
1Z02W268029...	Completed		UPS	2nd Day Air		
1Z02W268029...	Enroute		UPS	2nd Day Air		
1Z02W268029...	Enroute		UPS	2nd Day Air		
1Z02W268029...	Completed		UPS	2nd Day Air		
1Z02W268029...	Completed		UPS	2nd Day Air		
1Z02W268029...	Enroute		UPS	2nd Day Air		
1Z02W268029...	Completed		UPS	2nd Day Air		
1Z02W268029...	Completed		UPS	2nd Day Air		
1Z02W268029...	Completed		UPS	2nd Day Air		
1Z02W268029...	Completed		UPS	2nd Day Air		
1Z02W268029...	Completed		UPS	2nd Day Air		
1Z02W268029...	Completed		UPS	2nd Day Air		

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# Thank You



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